

terms & conditions.

shipping

Please note, your products will ship within 1-3 business days after order is confirmed and payment received. (Saturday, Sunday and holidays do not count as business days).

If an order is placed after 3:30 PM Central Time, it will be considered placed the next business day. For example, if you place an order on Monday at 8:15 PM - it is considered an order from Tuesday. All orders placed after 3:30 PM Friday or on the weekend will be considered to have been placed on the following Monday.

disclaimer

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payments

We accept payment by credit card only or Paypal. *Sales Tax will be added to all orders shipped to Wisconsin.

damages

We will replace any damaged or defective items that you receive as long as greatWineSource.com has the items available. If the goods are not currently available, we will issue you a refund for the damaged items.

***Please note all orders must be inspected, and all claims for damages or shortages must be made within 48 hours after the receipt of the shipment.**

return policy

If you are not satisfied with your order you may return the merchandise for an exchange or refund within 14 days of receipt of the goods. Please email sales@greatwinesource.com and request a Return Merchandise Authorization Code (RAC).

- When possible, all returns must be packaged in the original shipping cartons, including all packing materials.
- Please mark the RAC number on the outside of all cartons being returned.
- Contact us for instructions on returning the items.
- Please note we do not accept partial returns.
- We do not credit back shipping costs.

Email: sales@greatwinesource.com

*All returns and/or exchanges are subject to a restocking fee of 15%.